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Mr. Ted Apostoleris  
GREAT LAKES TELECOM  
206 S. Fifth, Ste. 500  
Ann Arbor, MI 48104

Dear Ted:

Thank you for your recommendations regarding our new phone system. They have proved accurate and trustworthy. As you know, we rely on our phones to get business done, and we have been very pleased with our equipment in terms of cost and reliability.

Your support people are to be commended as well. They all possess a professional, friendly demeanor and are very helpful with immediate attention when we require it.

Very truly yours,

GARRIS, GARRIS, GARRIS & GARRIS, P.C.

  
Jack J. Garris

JJG/grk