



explore your options...

 (734) 327-5400
FAX 327-5444
3069 Carpenter Rd.
Ypsilanti, MI 48197

 (734) 327-5100
FAX 327-5155
2803 S. State Street
Ann Arbor, MI 48104

 (734) 456-3200
FAX 456-3201
606 S. Main Street
Plymouth, MI 48170



Mr. Ted Apostoleris
Great Lakes Telecom
167 Little Lake Drive Suite 100
Ann Arbor, MI 48103

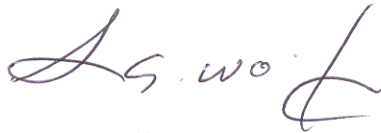
Dear Ted,

I would like to take this opportunity to express my sincerest appreciation in the way your organization has conducted itself over the years. I believe that it has been almost 15 years since you installed our first phone switch in "the old house" on state st. As we pull this equipment out I realize that we will re-deploy it as it still functions as well as the first day we purchased it. You certainly represented it accurately when you said it would outlast us at that location.

While I am on the subject here, I would also like to take a moment to recognize your staff as well. I truly believe that you have the most knowledgeable staff's in town. They continually prove to me, by their knowledge and professionalism, that Great Lakes Telecom is the only choice.

I offer to you that if you encounter anyone that is desirous to know why I feel this way, I offer the opportunity to have them contact me at Ann Arbor Wireless (734) 327-5400.

My sincerest thanks once gain;



Bob Wolff
Vice President
Ann Arbor Wireless